

## MFS Excess Wear & Tear Guidelines and Charges

Section	Type of Damage	MFS Guideline	MFS Charge (plus applicable taxes)
<b>1 Exterior body panels including bumpers</b>			
1.1	Scratch, scrape, ding, dent, gouge or crack	Within the card (see card sample) and where rust and/or bare metal is <b>NOT</b> exposed	No Charge
1.2	Scratch, scrape, ding, dent, gouge or crack	Within the card with rust present or bare metal/ bumper material exposed	\$200 each panel
1.3	Scratch, scrape, ding, dent, gouge or crack	Exceeding the card	\$400 each panel
1.4	Unacceptable previous repaint and/or repair	Any damage not repaired to body shop industry standards	\$200 per panel if within the card. \$400 per panel if exceeds the card
1.5	Decal/Lettering not removed, or removed with residual damage present	All decals/lettering must be removed prior to returning vehicle	\$100 per body or glass panel
1.6	Hail or Collision <b>①</b>	Any damage	Repair to body shop industry standards
<b>2 Glass</b>			
2.1	Scratch	Within the card	No Charge
2.2	Chip, Star/Bullseye or crack	Completely within the card circle	\$100 each. If four or more, replace glass panel, or charge as per Categories below:
2.3	Scratch	Exceeding the card	Specialty glass <b>②</b> \$1,050 <u>Front/Rear Side Panels</u>
2.4	Chip, Star/Bullseye or crack	Any larger than the card circle	<b>③</b> Category A: \$450 each \$300 each Category B: \$650 each \$300 each Category C: \$850 each \$300 each
<b>3 Tires, wheels, and wheel covers</b>			
3.1	Missing or broken wheel cover. Bent or damaged non-alloy wheel	If replaced, must be comparable to the original manufacturers part	\$90 each
3.2	Tire tread depth less than 3.3 millimetres at the lowest point on the tread surface-- (including full size spare tire). **Remolded tires are not acceptable**	Must be a matching set (Brand/size/speed rating) of four tires as specified by Mazda for the vehicle	Category A: \$150 each Category B: \$225 each Category C: \$300 each Run flat Tires: \$375 each
3.3	Scratched or gouged alloy wheel	Exceeding the card that <b>CAN</b> be repaired Exceeding the card that <b>CANNOT</b> be repaired	\$150 per wheel. Cost to replace wheel.
3.4	Missing alloy wheel	Any	\$750 per wheel.
<b>IMPORTANT NOTICE: Vehicles returned with winter tires between May 1st and October 31st are subject to above charges.</b>			
<b>4 Interior Upholstery and Trim</b>			
4.1	One cut, tear, stain or burn hole per vehicle	Within the card circle.	No Charge
4.2	Any additional cut, tear, or burn hole	Any size.	\$100 each
4.3	Any additional stain	Any size.	\$200
<b>5 Miscellaneous Items</b>			
5.1	Keys, remote fobs and owner's manual.	All keys, remote fobs, and manuals must be returned with the vehicle.	\$100 for each master key \$225 for each remote fob \$350 for each remote button master key \$300 for each smart key \$ 50 Mazda Owner's Manual
5.2	Any missing or broken item (e.g.: cargo/ tonneau cover, seat headrests, etc.).	Includes, but not limited to, all electrical or mechanical components, parts and accessories.	Cost to replace or repair
<b>IMPORTANT NOTICE: All warning lights must be repaired prior to returning the vehicle (e.g. : Check Engine, 'ABS', 'VSC', 'TRAC' etc.)</b>			

Definition and Notes:	Card Sample
<b>①</b> Any damage exceeding <b>30 cm</b> in length/diameter is considered "Collision"	
<b>②</b> Specialty windshields: heated, rain sensing, night vision.	
<b>③</b> Categories:	
<b>A</b> Tires less than or equal to 16"	
<b>B</b> 17", 18" Tires	
<b>C</b> Tires greater than or equal to 19"	